Turnkey Solutions

For smart, safer hospitals



Design the future
of energy

BENDER

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About us



20+ years supporting private medical and NHS Trusts

12,000 healthcare assets supported on contract

UK distributor for Merivaara operating room solutions

24/7 nationwide support and maintenance

HTM 06-01 and BS 7671:2018 compliant systems

Smart, safer, hospitals

Bender UK is an award-winning company, and part of the Bender Group established for eight decades. We support NHS Trusts, private medical groups and delivery partners across the UK and Ireland to design and operate safer, efficient and more sustainable hospitals through the incorporation of critical and medical IT power to intelligently controlled, AV enabled operating rooms.

With three decades of healthcare experience, Bender UK has deep engineering knowledge and capability, to support resilience, reliability and continuity of care in acute medical environments. We take a lifecycle led approach to healthcare going beyond equipment supply. By supporting the design of resilient power infrastructure and the delivery of intelligent operating rooms, that incorporate third party solutions, we help design state of the art environments, while reducing risk, improve safety and efficiency - instilling confidence and trust where it matters most.

Our specialist teams and engineers work closely with clinical, estates and project partners from early stage design and specification through to operation, condition monitoring and futureproofing. With expert support and call out services available round the clock across the UK and Ireland, Bender is a trusted long-term partner, who helps maintain continuity of care, and demonstrates a long term commitment to innovation and helping design the future of healthcare.

Find us on NBS, CPD Service and NHS Frameworks.

Standards

BS 7671:2018 section 710 and HTM 06-01 standards

BS 7671:2018 section 710 and HTM 06-01 standards classify medical rooms into three groups: 0, 1, and 2 based on the interaction between medical electrical devices and patients, the risk posed by electrical supply failure, and the purpose of the room.

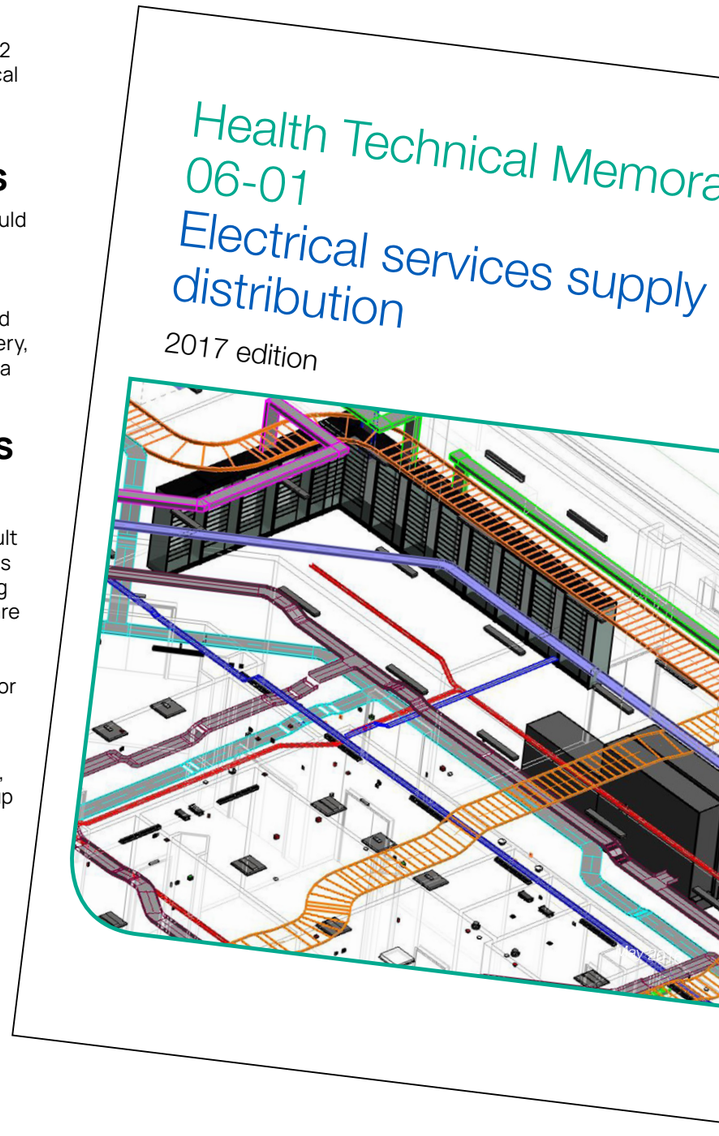
Group 1 medical locations

In a Group 1 medical location, the loss of power would not typically pose a threat to life. These hospital areas include wards, treatment and diagnostic rooms, where medical equipment is used none invasively. While electrical safety is paramount, and continuity of supply is vital to ensure service delivery, the impact of a power failure is less severe than in a Group 2 location.

Group 2 medical locations

Any interruption to the electrical supply in critical care environments can have immediate consequences for patient well-being and may result in loss of life. These high-risk areas are classified as Group 2 medical locations, which include operating theatres, intensive care units, and other critical care zones. In these settings, medical electrical equipment is used for life support or surgical purposes, making uninterrupted power essential for patient safety.

By choosing Bender, healthcare providers have access to fully compliant medical IT power systems, monitoring, alarms, and clinical technology for Group 1 and 2 medical locations. Solutions support compliance with HTM standards and are backed by expert advice and guidance, ensuring safety, reliability, and peace of mind.



Medical IT power



Medical IT systems ensure safe, resilient power where uninterrupted operations are critical to patient safety. These unearthed power systems are custom designed for Group 2 medical locations and provide alarm and protection in the event of a fault or failure occurring.

Modular systems

Modular in design, these solutions provide flexibility during the design and installation phase. Selected from stock, we are able to fast track the delivery of modular systems for quick turn-around projects. Compact and pre-engineered, they are designed for Group 2 medical locations.

Benefits:

- Continuity of care – power stays on, without disruption
- Reliability – no interruption during the first insulation fault
- Safety – reduced fault currents safeguard patients and staff

Bespoke solutions

When standard solutions do not fit, tailored medical IT systems offer flexible configurations, space-saving designs, and project-specific solutions, built to meet the exact needs of the hospital.

Built for sustainability

With net zero in mind, every modular panel comes with the latest Greenline isolation transformer range as standard.

Automatic changeover ATICS®

The ATICS® transfer switching device ensures seamless changeover between two power supplies in just 0.5 seconds, maintaining critical power without interruption. TÜV SÜD certified (SIL 2), integrates easily into Bender medical IT systems, eliminating single point of failure and enhancing safety in operating theatres and other critical care areas.

Greenline advantage:

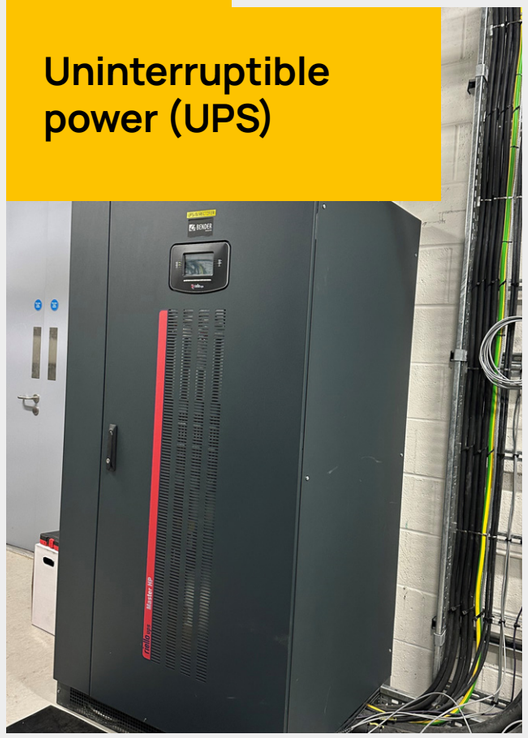
- High efficiency - lower energy consumption and reduced running costs
- Minimal heat output - cuts cooling demand and extends equipment life
- Fan-free design - no moving parts, reducing maintenance and improving reliability

Optional power quality:

- Real-time visibility of energy usage
- Data-driven insights to support smart, safer, and sustainable decisions
- Tools to help hospitals progress on their journey to net zero



Uninterruptible power (UPS)



Continuous uptime of power is essential across the healthcare estate. With downtime presenting serious implications and a risk to patient safety - the design of electrically safe, resilient areas is paramount.

Uninterruptible power supports medical locations and healthcare facilities where the loss of electrical supply could compromise critical patient care. Every hospital environment requires system configurations that ensure maximum reliability and compliance with standards.

Proven expertise and consultation

Bender UK is an expert in the design, supply, project management, delivery and 24/7 maintenance of uninterruptible power in hospitals, providing optimal UPS architecture application in line regulatory standards.

Customised Solutions

Bender designs UPS systems to the specific hospital needs, load requirements and space. When capacity is limited, solutions such as a GRP enclosure can offer a cost-effective alternative to traditional plant rooms, minimising site disruption, installation time, and overall project costs.

UPS for Group 2 Locations

The most resilient configuration is the N+N dual-supply philosophy, which enables diverse supply routes to all medical IT power systems. Each UPS is designed to carry the full load but operates at 50% capacity under normal conditions, providing both efficiency and redundancy.

When paired with Bender ATICS® medical IT systems, an N+N configuration ensures the highest level of resilience, safety, and operational uptime.

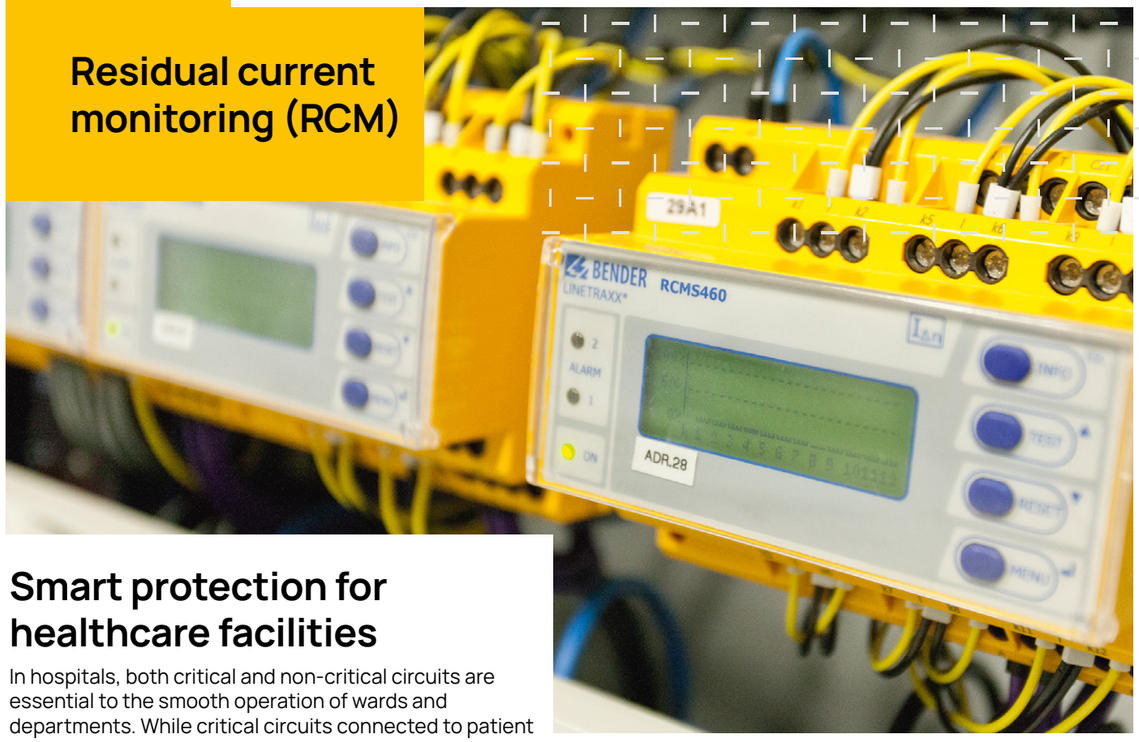


Modular UPS

A modular UPS offers a flexible, scalable solution providing scope for additional capacity and efficiency without complete infrastructure redesign.

Within a single cabinet, N+1 resilience ensures uninterrupted operation even during maintenance or module failure, delivering both performance and peace of mind.

Residual current monitoring (RCM)



Smart protection for healthcare facilities

In hospitals, both critical and non-critical circuits are essential to the smooth operation of wards and departments. While critical circuits connected to patient equipment are monitored in line with HTM standards, non-critical circuits, which support areas such as general wards, computers, lighting, and ventilation, are often left unmonitored.

Without continuous monitoring, these circuits are vulnerable to faults that can cause disruptions, increased costs, maintenance challenges, and even lost revenue due to downtime. The lack of regular oversight also makes it difficult to demonstrate due diligence in electrical safety compliance.

Residual current monitoring technology provides real-time insight into developing issues across your electrical circuits, allowing faults to be detected early and preventing escalation.

Enhancing infrastructure with continuous monitoring

With Bender RCM, IMD, and POWERSCOUT® technology, hospitals can significantly reduce the cost and disruption associated with periodic inspections as outlined in BS 7671:2018.

Continuous monitoring and reporting support compliance and eliminate the need for the disruptive five-year disconnection test.

This ongoing monitoring, particularly for TNS circuits, offers an efficient, cost-saving alternative to traditional testing methods. With early fault warnings, the risk of unexpected power loss or fire is greatly reduced while system uptime and safety are maintained.

Seamless integration and benefits of combined medical IT with RCM

Bender RCM can seamlessly integrate existing TNS circuits within Medical IT systems, delivering an efficient, fully monitored electrical distribution solution. This technology can also be retrofitted into existing distribution boards, providing hospitals with:

- 24/7 visibility of electrical infrastructure
- Increased lifespan of ageing systems
- Reduced downtime and disruption
- Early detection of insulation faults
- Detailed condition and compliance reports
- Lower risk of fire or electrical shock
- Faster fault diagnosis and repair times

Power quality & Powerscout®

Optimising electrical infrastructure with power quality devices

Incorporating Bender power quality into medical IT systems provides additional insights for estate teams and energy managers. These systems monitor electrical values like voltage, current, frequency, and energy use, and can be connected to building management systems for remote monitoring. This helps in proactive energy management and monitoring, ensuring the safe and secure operation of your hospital's electrical installation, with risks like overload or fluctuating energy consumption being effectively managed.

Powerscout® data management and analytics tool

Powerscout® is an advanced software tool designed for effective data management, analytics, and visualisation. It integrates data from Bender RCM, PEM, IPS, UPS, IMDs, and third-party devices, enabling early malfunction detection.

In conjuction with Bender Pulse®, it enables proactive maintenance and helps prevent unexpected downtime. Powerscout® continually gathers data, offering tailored reports on residual currents and insulation resistances, and supports non-disruptive measuring. It integrates with Bender power quality technology to provide detailed energy consumption data, assisting in energy-saving strategies and informed investment decisions towards achieving net zero targets. Powerscout® also helps maintain compliance by monitoring harmonics and other power quality parameters.





Theatre control & PACS panels



COMTRAXX® CP9 24 glass theatre control panel

The award-winning CP9 24 glass theatre control panel provides a user-friendly interface for controlling the entire operating theatre from a central location.

The anti-reflective glass touch screen incorporates clocks, data, alarm, and control functions, providing a central hub for operating theatre control. The system connects to a variety of interfaces, providing user-friendly control for staff to monitor and acknowledge alarms from Bender and third-party systems.

The CP9 24 glass theatre control panel provides:

- Seamless integration and connection to a variety of interfaces
- High-resolution, user-friendly glass touch-screen technology
- Slim design to fit into theatre walls
- A hygienic and easy to clean glass touchscreen
- Intuitive design

With a separate PLC interface box located outside the operating room, the control panel can be easily accessed and remotely maintained. This makes access, programming and upgrades efficient and straightforward for maintenance teams, minimising theatre disruption.

Available in grey and white, the CP9 24 is a versatile solution that can be customised to meet the specific requirements and inputs of the hospital.

COMTRAXX® CP305 remote alarm indicator

The COMTRAXX® CP305 remote alarm indicator provides a clear status of the current condition of the critical power (Medical IT and UPS) in acute hospital areas. When a fault occurs, the CP305 clearly displays the alarm message and changes colour from green to amber or red depending on the alarm input. This is a requirement of HTM 06-01 and should be present in all group 2 medical locations.

The COMTRAXX® CP305 control panel provides a clear visual and signalled acoustic display of operating and alarm messages from Bender medical IT systems and UPS. With its 5" touch screen display, a new user interface, and extended connectivity, the solution is a seamless fit for new and converted systems or retrofit requirements in operating theatres, intensive care units and emergency departments.

The CP305 can be controlled, updated and maintained remotely without the need for service technicians to enter an operating theatre or other critical care areas. This connection can be made via LAN, or the Bender Connect app, making it possible to access key data remotely.



Picture archiving & communications system

The PACS Console is a modular, customisable solution designed for operating rooms that demand high resolution imaging and easy access to medical data.

Key features:

- Ultra-HD display for surgical imaging, with integration to operating light cameras
- Multi-purpose use, easy access to medical files, X-rays, and clinical data
- Hygienic design with a toughened, anti-reflective, anti-fingerprint glass; IP65 rated for infection control
- Silent cooling, fan-less, turbulence-free technology for reliable, quiet operation
- Flexible options with sizes from 21"-55", landscape or portrait, two colour choices, with foldable keyboard touchscreen control



Operating & examination lights



Bender supplies a range of lighting solutions designed to support precision, comfort, and safety in every clinical environment. Our range combines award-winning design, advanced illumination technology, and exceptional colour rendering to ensure surgeons and clinicians can work with confidence and clarity.

Designed for surgeons

Effective surgical lighting is essential in operating theatres. The award-winning Merivaara Q-Flow operating light range delivers powerful, precise illumination while supporting infection control.

The circular head design optimises airflow to help reduce infection risk, while up to 160,000 lux ensures deep, shadow-free light with minimal heat and fatigue. With exceptional Ra, R9, and R13 values of 98, surgeons benefit from accurate colour rendering of tissue and vascular structures.

Adjustable colour temperatures, including green amberlite, improve visibility of both the surgical site and surrounding monitors.

Q-Flow™ Fluent

A trusted choice for day surgery

Practical day surgery lighting with sterile brightness and field-size controls.

Q-Flow™ Vision

Enhanced with 4K camera integration

A versatile, mid-range surgical light ideal for a variety of procedures, with optional 4K camera for teaching.

Q-Flow™ Intelligent

Advanced performance for complex procedures

The top-specification Q-Flow ™ Intelligent offers the highest level of control and performance, with Intueri™ sterile handle, Dynamic Obstacle Compensation (DOC™), and optional HD camera.

Q-Flow™ 1 examination light

Compact lighting for clinics and treatment rooms

Compact examination light (up to 50,000 lux), Ra 98 colour rendering, one-hand operation, dimmable, long-life LEDs, IP44 rated.



Q-Flow™ 2 minor procedure light

Perfect for outpatient surgery and clinical procedures

Minor procedure light (over 100,000 lux), Ra 98 colour rendering, 18 LEDs with low energy use, sterile handles, flexible mounting options.



To find more information about the operating light range, scan the QR code here

Operating tables

Operating tables for safe and reliable surgery

Bender supplies two types of Merivaara operating tables, each designed to meet the demands of a wide range of surgical procedures. Both models combine exceptional adjustability and ergonomic design to support theatre staff and improve patient comfort during surgery.

Engineered for reliability and efficiency, these tables are built to optimise workflow, ensuring seamless integration into the dynamic environment of operating theatres.

Smarter Practico

The Smarter Practico is a mobile electro-mechanical operating table, modular in construction, it is the perfect table for elective, day procedures.

The table height varies from 540mm and extends to 1,143mm making it one of the lowest height operating tables on the market. A lower height table is practical for senior patients and enhances the surgeon's ability to work comfortably.

With a 460kg lifting capacity, the table is highly adaptable with height adjustability, tilt angle, Trendelenburg angle, and angles for both the back and leg sections.

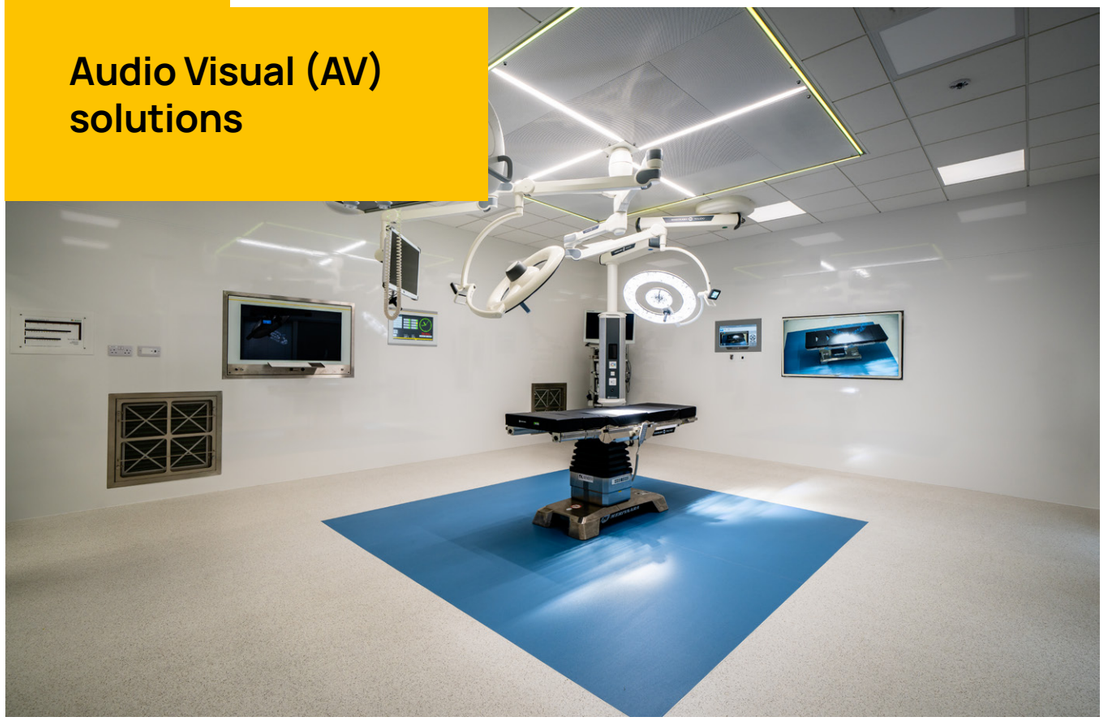
Grand Promerix

The Grand Promerix is a heavy-duty electro-hydraulic operating table for demanding surgeries. This sturdy, versatile table is among the most technically advanced in the industry. With a lifting capacity of 490kg, Promerix has a modular tabletop and a wide range of accessories for all patient sizes and types of procedures.

Intended for major surgeries and includes a range of options for specialised procedures, including divided leg sections, gynaecologic sections, a shoulder arthroscopy section and a variety of headrests. It is also suitable for robotic surgery and imaging.



Audio Visual (AV) solutions



Bender audio-visual (AV) solutions bring surgical video, imaging, displays, clinical devices, DICOM, and control panel technology together within a single integrated interface.

Using an integrated approach supports the day-to-day functioning of the operating room and creates a more connected, intuitive clinical environment. When imaging, communication tools, surgical devices and data systems operate holistically, surgical teams gain clearer visibility and faster access to the information they need. This reduces the risk of human error, supports confident clinical decision-making, and improves overall workflow.

Digital connectivity of AV transforms teaching hospitals, enabling live case support, multi-room teaching, and remote collaboration with students and consultants beyond the operating theatre.



AV solutions support:

Surgeons

Integrated AV gives surgeons clear, real-time access to ultra-high-definition imaging, live video, and clinical information during procedures. Customisable screen layouts support focus and precision, while seamless integration helps maintain uninterrupted surgery

Clinical leads & theatre managers

For clinical leads and theatres managers, integrated AV supports consistent, standardised workflows across operating theatres. Centralised control of video sources and devices improves coordination between teams and reduces reliance on fragmented or ageing infrastructure.

Estates & digital IT teams

Integrated AV provides digital IT teams and estates teams with secure infrastructure that aligns with wider hospital IT strategies. Central system management simplifies support, improves interoperability and enables reliable digital connectivity across operating theatres.

Teaching hospitals

Integrated AV transforms operating theatres into connected learning environments for students and consultants. Live streaming, multi-room viewing and remote collaboration support clinical education, knowledge sharing and specialist input without disrupting surgical focus.

This capability is essential for University Teaching Hospitals where visibility, digital connectivity and consistent teaching delivery are critical.

Benefits:

- Enhanced communication between the surgeon, clinical team and students in teaching hospitals.
- Improved access to clinical information, with imaging, patient data and system controls available in one place to support decision-making.
- Enables teaching, live video and multi-room viewing for students and external consultants.
- Streamlined workflows and digital connectivity across the operating theatre.
- Future-proof digital infrastructure that supports long-term teaching, connectivity, and collaboration strategies for leading teaching hospitals.

Designed with expert insight

Bender UK designs state-of-the-art operating theatres with integrated AV solutions that are fully connected to the winder surgical environment. Developed with specialist input, each theatre is designed in consultation with clinical leads and hospital stakeholders.

Our expert-led approach supports the visibility, digital connectivity and teaching capability required in University Teaching Hospitals.

By combining advanced AV integration with recognised electrical expertise, Bender UK ensures operating theatres are safe, connected and optimised for modern surgical workflows.

Tailored AV design options

To meet different infrastructure requirements, Bender UK offers bespoke AV packages, each adaptable to the specific design needs of the hospital. Every option is flexible, scalable and allows the integration of additional technology.

Discover Bender AV solutions



Clinical pendants



Medical pendants enable efficient nursing practices and help to reduce risks and hazards, by ensuring safer, more ergonomic and streamlined access to electrical supply, medical equipment and gases.

Bespoke solutions

Bender UK is an expert in electrical pendant design and installation, and by working with selected manufacturers according to specification and budget, we offer a range of cost efficient, modular configurations customised, installed and maintained according to hospital requirements.

Pendants for operating theatres

Our extensive range of horizontal and vertical pendants are designed to facilitate easier movement of data, sockets and gases required to support surgery in operating rooms. With anti-collision braking, and maximum stability, and reliability, they are available in various configurations, with fixed or adjustable height settings.

Pendants for critical care areas

Clinical pendants are available in various configurations, delivering a centralised supply of equipment for treatment in critical care areas. They aid movement and nursing practices during patient care and are available with direct and indirect lighting options to offer patient comfort during recovery and are fully customisable for intensive care environments.

Critical care



Smart, safer critical care environments

In intensive care environments (ICU), Bender delivers complete turnkey solutions combining electrical safety, reliable power distribution and advanced monitoring technology to ensure the highest standards of patient care and staff safety.

Custom-designed ICU solutions integrate medical IT power, Medical Location Distribution Boards (MLDBs), and smart monitoring through POWERSCOUT® and CP9 alarm panels. Each installation is engineered to support critical equipment and continuous patient monitoring, providing maximum reliability where it matters most.

The Bender ICU offering also includes pendants, lighting systems, and data and communication infrastructure, all designed to improve workflow, reduce clutter, and enhance infection control. Every system is tailored to meet hospital specifications and support clinical teams in delivering high-quality patient care.

Expertise

From design to installation, Bender provides a fully integrated service, managing every stage of the ICU project with precision and care.

With decades of experience in healthcare technology, Bender also delivers ongoing maintenance, technical support, and training, ensuring every ICU system performs safely and efficiently throughout its lifecycle.

Benefits:

- **Uninterrupted power and patient safety** ensuring life-support systems and critical medical devices remain fully operational
- **Improved staff efficiency** - smart layouts, real-time data, and clear alarm management reduce workload and enhance decision making
- **Enhanced infection control** - ergonomic design and efficient cable management minimise clutter and support hygiene standards
- **Future-ready technology** - modular, intelligent systems allow easy maintenance and future upgrades
- **Sustainable performance** - energy efficient designs and continuous monitoring help reduce waste and support long-term sustainability goals

Bender Pulse®



Power the future of patient care

In hospitals, power is more than just an energy supply; it's the lifeblood of critical care. From operating theatres to intensive care units, continuity is vital. Even a minor power quality disturbance can damage equipment, disrupt patient services, and increase the risk of failure.

Bender Pulse® transforms how hospitals manage electrical infrastructure. Alongside reactive maintenance techniques, it offers a proactive approach through continuous, real-time monitoring and data-led solutions. It gives estates teams the visibility and information they need to act before faults disrupt care and hospital operations, ensuring a smart, safer hospital.

Scheduled maintenance and alarm responses only catch issues when they have already escalated. Bender Pulse® continuously monitors key parameters of the electrical network, identifying early warning signs such as residual current increases, voltage disturbances, and harmonic distortion before an outage occurs.



Critical power & smart energy monitoring

By combining advanced monitoring techniques, real-time connectivity, data and expert diagnostics, Bender Pulse® delivers:

- Continuous monitoring of insulation, residual current, power quality, and energy usage
- Real-time alerts communicated via our secure POWERSCOUT® platform
- Remote diagnostics from Bender experts, providing a faster, more efficient fault resolution
- Automated reporting via email to adhere to compliance and audit requirements

This connected approach delivers a holistic view of the health estate's electrical health, not just in critical care spaces, but across the entire hospital infrastructure.

Bender Pulse® assists NHS and private hospitals in improving resilience, reducing costs, and enhancing patient safety.

Substitute manual, labour-intensive insulation testing with continuous residual current monitoring techniques. This ensures compliance with BS 7671:2018 and negates the need to periodically switch off critical systems, significantly reducing downtime and the cost of maintenance.

Immediately inform engineers about issues such as voltage drops and power quality disturbances through real-time monitoring, alarms, and communication of incidents on site.

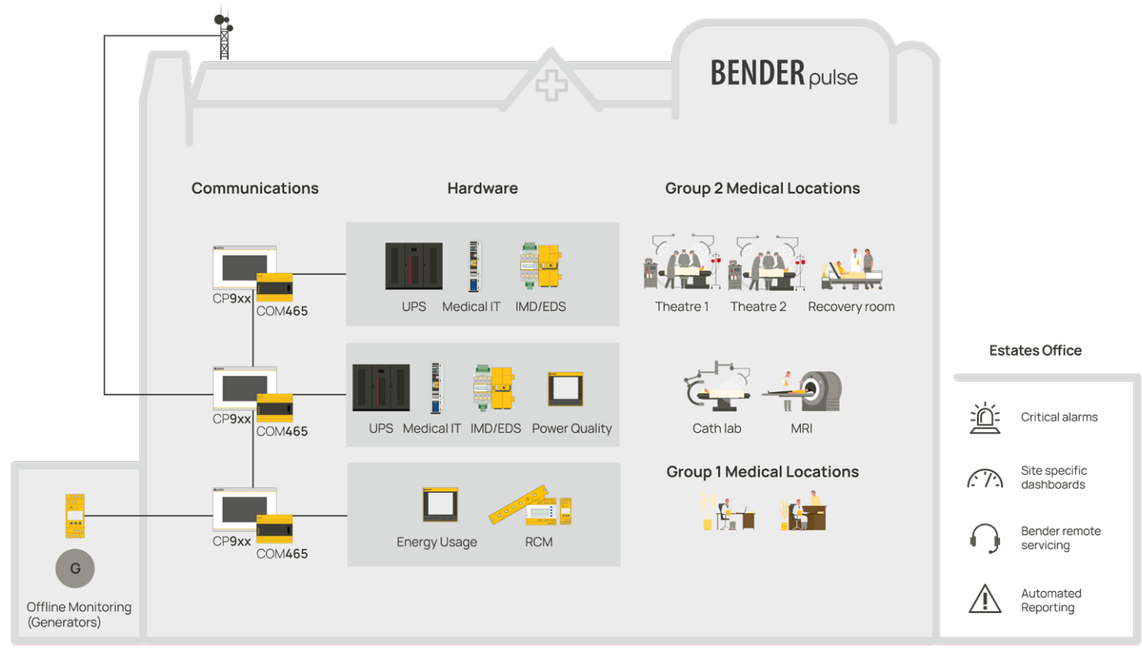
Pinpoint harmonic distortion and voltage dips that threaten vital healthcare equipment, with power quality monitoring and expert diagnostics, to prevent future disruption and protect patient services.

BENDER pulse

Consultants & Specifiers
future-proof design of critical care spaces

Estates & Energy
reduce costs, energy use and carbon footprint

Maintenance Teams
increase efficiency, eliminate issues and reduce downtime



Take control of hospital critical power

Bender Pulse® is a proactive service solution for critical power and smart energy monitoring, that protects infrastructure and patient care. It provides insight, systems, and support to keep critical power safe and reliable both now and in the future.

Benefits:

- Reduced downtime - diagnose problems earlier, so they are resolved faster
- Save maintenance - reduce engineer time and costs with fewer callouts and repairs
- Greater efficiency - data-driven insights help to reduce energy use and CO2 emissions
- Regulatory compliance - aligns with HTM 06-01 and BS 7671:2018 continuous monitoring requirements

Talk to us today about a free consultation or virtual demo to see how Bender Pulse® can transform your hospital's electrical resilience.

Service & maintenance

Healthcare maintenance and service excellence

Bender stands at the forefront of healthcare maintenance, delivering peace of mind through expert engineers experienced in servicing and maintaining Bender systems. With bespoke contracts tailored to your requirements, and strategically scheduled visits, we provide full contract management and lifecycle support, ensuring healthcare operations run efficiently, reliably, and safely.







Why prioritise service?

Regular servicing and maintenance are not just best practice – they are regulatory necessities. Under BS7671:2018 and HTM guidelines, inspections and preventative maintenance keep critical hospital equipment performing at peak efficiency. These inspections identify issues before they impact operations, minimising risk and downtime. With our dedicated team of engineers, you gain the reassurance and confidence that your electrical infrastructure is safe, compliant, and always ready to deliver.

Flexible contract options

We offer flexible contracts from 12 to 60 months, giving you the freedom to choose the level of support that best fits your needs. Maintenance visits can be scheduled annually or bi-annually, with options for weekday, weekend, or out-of-hours service to minimise disruption to clinical activity. Fixed-rate or monthly payment options ensure your maintenance remains cost-effective and easy to manage.

Lifecycle support

Our service doesn't end at the point of installation. From commissioning through to long-term maintenance, upgrades, and replacements, we provide full lifecycle support. Our engineers are highly trained in Bender systems and also support UPS systems, giving you confidence that your most critical equipment is always in expert hands.

A safer future

With extended warranty options available on Bender IPS, and 24/7 engineering support available under certain agreements, you can be confident that help is always close at hand. By prioritising service and maintenance today, you safeguard staff and patients while protecting the long-term performance of your critical infrastructure.

Keep your assets safe

Contact us today for a no obligation quote: servicesales@bender-uk.com

Suite ‘97

Operating theatre & plantroom







Suite ’97 is a fully equipped showroom that features an operating room, intensive care space, and a small-scale plantroom area with medical IT and uninterruptible power systems. Healthcare professionals can experience first-hand how to optimise the design to make theatres safer and more efficient.

Transforming the way healthcare professionals interact with critical power, medical technology and clinical solutions, this state-of-the-art facility showcases the capabilities of innovation.

Leading the way to design the future of healthcare

take a
virtual tour

Suite ‘97

Intensive care & meeting space







Our replicated intensive care (ICU) space provides healthcare professionals with the opportunity to explore a fully optimised critical care area, featuring innovative, modern, future-ready equipment that has been designed to improve patient recovery and the working environment for clinical staff.

The meeting area provides an open space for customer visits, general meetings, and events. The area can be booked in advance of an on-site visit.

book a
Suite ‘97 visit

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